Over 30 Training Courses Available

**PRIVACY ESSENTIALS**
- Why Data Protection Matters?
- What is Personal Data?
- Processing Personal Data
- Privacy & Data Protection Essentials
- Privacy & Security Awareness
- Privacy & Understanding Privacy by Design
- Data Protection Basics Review: A Knowledge Check

**HUMAN RESOURCES**
- The Hiring Lifecycle
- Employee Monitoring
- Bring Your Own Device
- Employee Files
- Vendor Management

**LAWS & REGULATIONS**
- GDPR: A Practical Overview
- GDPR Review: A Knowledge Check
- Understanding COPPA
- California Consumer Privacy Act (CCPA)
- Brazil's LGPD: A Practical Overview

**SECURITY**
- Data Privacy for IS Professionals
- Data Subject Rights for IT Professionals: GDPR Unit
- Recognizing & Avoiding Social Engineering
- Identifying Phishing Attacks

**MARKETING**
- Collecting Information
- Interest-based Advertising
- List Vendors
- Loyalty Programs
- Tracking Technologies & Privacy
- Using Consumer Information

**CUSTOMER SERVICE**
- Protecting Privacy in Call Center
- Privacy and Customer Service
- Data Subject Rights for Customer Service Employees
- CCPA Compliance for Customer Service Employees

**SALES**
- Privacy Essentials for Sales Professionals

**HEALTHCARE**
- Privacy Essentials for the Healthcare Industry

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